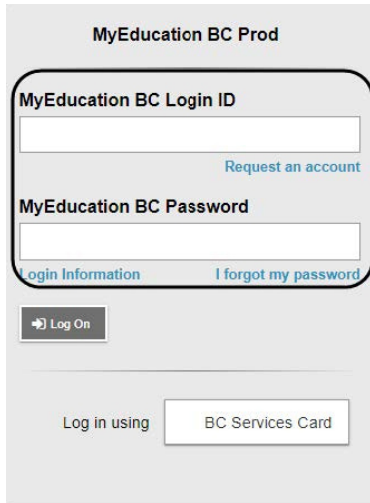


# MyEducation BC Family Portal

## Logging in For First Time Users

1. Navigate to MyEducation BC: [MyEducation BC: Log On \(gov.bc.ca\)](http://gov.bc.ca).



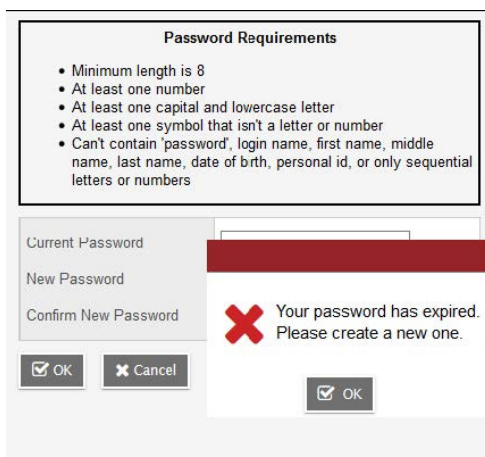
Enter your **Login ID** and **Password** – you would have received an email with this information when your school set up your account.

Click **Log On**

*If you do not know your Login ID and Password, please submit a request for assistance to your school.*

Initial login to MyEducation BC portal accounts should be done on a desktop computer or laptop. Subsequent logins can all be done through either computers or portable devices.

Enter the following information in the **Change Password** pop-up that displays next:



**Current Password** – enter the assigned temporary password

**New Password** – enter the new user created password

**Confirm New Password** – enter the new user created password a second time

Click **OK**

**You will be prompted to change your password every 90 days.**

The Security Preferences Update pop-up window opens next. Setting security preferences will make it possible for a user to use the I forgot my password option that displays on the login screen.

### Security Preferences Update

To enable self serve password recovery, please provide the following information

Primary email	<input type="text" value="email@email.com"/>
Security question	<input type="text" value=""/>
Security answer	<input type="text" value=""/>
Confirm answer	<input type="text" value=""/>

When you complete this information, click **Submit**.

**After successfully logging in, you will open up this screen:**

The screenshot displays the MyEducation BC interface for a parent. At the top, there is a navigation bar with 'Parent, Sample' and 'Log Off'. Below this, a 'Page Directory' menu shows 'Family', 'Academics', 'Groups', and 'Calendar'. The main content area is divided into several sections:

- Welcome to MyEducation BC:** A large banner with the text 'Welcome to MyEducation BC' and a redacted area.
- To Do:** A section with a 'Student Elem' dropdown menu and a list of assignments. The list includes 'Overdue Online Assignments' (with checkboxes for 'Tomorrow' and 'Today'), 'Today: Thursday, March 30', and 'Tomorrow: Friday, March 31'. Each entry shows 'Course', 'Assignment', 'Category', and 'Due'.
- Published Reports:** A table with columns for 'Filename', 'DateUploaded', 'Creator', and 'Description'. It currently shows 'No published reports'.
- Start a New Student Registration:** A button labeled '+ Initiate...'
- Tasks:** A section with a 'Open Tasks' dropdown and a '+ Initiate...' button. Below it is a table with columns for 'Received', 'Workflow', 'Task', and 'Subject'.
- Getting Started:** A section titled 'How to Navigate MyEducation BC' with instructions on using the 'Top Tabs' and 'Pages' menus.
- Protecting Personal Information:** A footer section with a privacy notice.

Having trouble? Send a request in for assistance to your school.