

Dear Parents,

Starting in the 2024-2025 school year the district implemented a bus pass system. Many of you have already received, and your child(ren) have been using, the cards provided. The pass system collects daily rider attendance by having students tap the card as they enter the bus. The new system increases student safety as bus drivers are no longer required to manually record attendance as students get on the bus and can dedicate attention to students. The pass card system also increases the accuracy of our daily attendance data to know which students are on the bus in the AM and PM routes daily. The card pass system increases the quality of service we can provide to students.

## Children will NOT be denied access to their bus for not having their card with them.

## Key Points:

- Students who lose or forget their card passes will be allowed on the bus.
- Students are encouraged to bring their cards daily to help with the safety measures noted above.
- Each new rider will be issued a card as part of registration for bus service.
- Passes are connected to the student and do not need to be replaced if a child changes routes or moves schools or for a new school year. Passes only need to be replaced if lost or damaged.
- Replacement of cards is the responsibility of the student/caregiver.
  - The initial bus card is free.
  - Replacement cards are \$10
  - Replacement holders and badge reels are free and will be available at the schools.
- Schools are the primary contact for replacement cards and will collect the fees.
- With any new system, there may be some implementation bumps as we get started but we believe this system will improve the service we provide.

## Steps for a replacement card:

- 1. The student or parent must inform the school office that they need a replacement card.
- 2. The school will create a work order for the Operations Department for a replacement card.
- 3. The Operations Department will create a new bus pass for the student and will give the bus pass to the student's bus driver to hand out.
- 4. The school will inform the parent and collect money for the replacement card.

## Late and cancelled buses:

Please visit the school district website for updates on buses. The Stopfinder phone application for notifying parents of late and cancelled buses, will no longer be used and the school district is looking at other options for informing parents.