SCHOOL DISTRICT #27 (CARIBOO-CHILCOTIN)

Phone: (778) 799-2962 Email: <u>iuoepost@sd27.bc.ca</u>

October 10, 2024

EXTERNAL POSITION

Posting #: S-2024-0198 PERMANENT Position: IT FIELD TECHNOLOGIST

Location: Williams Lake & Area

12 mos., 40.00 hours/week.

<u>Duration:</u> Effective date to be determined.

Rate of Pay: Level 1: 30.14

Level 2: 32.94

Threshold Qualifications:

- Grade 12
- Completion of a recognized post-secondary computer technology program or equivalent
- Microsoft Certified Professional (MCP) certification or relevant work experience with a minimum of two years' experience in technical support in a Windows environment
- Valid Class 5 driver's license

Duties Include, but are not limited to

- Receiving and responding to service requests from District employees and maintaining a detailed log of the nature and follow-up the inquiry
- Assisting with troubleshooting hardware, software, back-up and restoration problems
- Assisting with testing and piloting of new hardware and software
- Assisting in computer hardware and software upgrades and installation including ensuring the maintenance and upkeep of inventory using the District work order system and reporting variances from the District lists
- Assisting with support and administration of Active Directory
- Performing all other such duties as may be assigned by the IT Director or designate

Fringe benefits are as provided in the current Union Agreement. Union membership is a condition of employment.

New applicants are encouraged to submit a comprehensive resume, including 3 work-related references, via email to iuoepost@sd27.bc.ca.

Alternatively, submissions may also be dropped off or mailed to the following address:

School District 27 Administration Office 350 2- Avenue North Williams Lake, BC V2G 1Z9

School District No. 27 (Cariboo-Chilcotin) is an equal opportunity employer.